



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 8 – CUSTOMER SERVICE

HEARING SCHEDULE

BUDGET ESTIMATES 2024-2025

Customer Service and Digital Government, Emergency Services, Youth Justice

Friday 11 April 2025

Macquarie Room, Parliament House, Sydney

TIME	WITNESS	POSITION AND DEPARTMENT	
9.15 am to 5.30 pm	Hon Jihad Dib MP	Minister for Customer Service and Digital Government, Minister for Emergency Services, and Minister for Youth Justice	<i>Appearing until 1.00 pm</i>
15 minute breaks at: 11.00 am 3.30 pm 1 hour lunch at 1.00 pm	Mr Graeme Head AO	Secretary, NSW Department of Customer Service	<i>Appearing all day</i>
	Ms Leigh Sanderson	Deputy Secretary, Policy, Strategy and Governance, NSW Department of Customer Service	
	Ms Laura Christie	Government Chief Information and Digital Officer and Deputy Secretary, Digital NSW, NSW Department of Customer Service	
	Mr Greg Wells	Managing Director, Service NSW, NSW Department of Customer Service	
	Ms Mandy Young	Chief Executive Officer, State Insurance Regulatory Authority, NSW Department of Customer Service	
	Ms Kylie De Courteney	Managing Director, NSW Telco Authority	

The hearing will be webcast live:

<https://www.parliament.nsw.gov.au/Pages/webcasts.aspx>

For further information please contact the secretariat on (02) 9230 2991 or (02) 9230 2740

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TIME	WITNESS	POSITION AND DEPARTMENT
	Ms Danusia Cameron	Registrar General, NSW Department of Customer Service
	Mr Michael Tzimoulas	Chief Financial Officer, NSW Department of Customer Service
	Mr Sam Toohey	Executive Director, Emergency Management, NSW Premier's Department
	Commissioner Jeremy Fewtrell AFSM	Commissioner, Fire and Rescue NSW
	Commissioner Mike Wassing AFSM	Commissioner, NSW State Emergency Service
	Commissioner Rob Rogers AFSM	Commissioner, NSW Rural Fire Service
	Mr Mal Lanyon APM	Acting Chief Executive Officer, NSW Reconstruction Authority
	Ms Joanna Quilty	Head, Preparedness and Recovery, NSW Reconstruction Authority
	Mr Andrew Graham	Chief Financial and Operating Officer, NSW Reconstruction Authority
	Ms Amanda Leck	Head, Adaptation, Mitigation and Reconstruction, NSW Reconstruction Authority
	Mr Paul O'Reilly	Acting Deputy Secretary, System Reform, NSW Department of Communities and Justice
	Mr Michael Tidball	Secretary, NSW Department of Communities and Justice

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