

**INQUIRY INTO IMPACT OF AMBULANCE RAMPING AND
ACCESS BLOCK ON THE OPERATION OF HOSPITAL
EMERGENCY DEPARTMENTS IN NEW SOUTH WALES**

Name: Name suppressed
Date Received: 30 July 2022

Partially
Confidential

On Tuesday the 28th of September 2021, our then 13 year old daughter had a convulsive episode due to a medication reaction. She was at one of our local medical centres, who after attempting to stabilise our daughter, made the decision to call an ambulance. Their care was professional and caring. On hand over, our daughter had started to regain awareness but was still extremely dozey. Due to Covid rules, neither my husband or myself were allowed to travel in the ambulance with our child. My husband had to follow in our car.

What happened to our daughter next was not ok, but from what we do believe was out of the control of the paramedics hands. Our daughter was placed on her ambulance trolley, outside of the hospital due to there being no available beds in emergency, this is where she regained almost all awareness to her surroundings. To her left, was an elderly patient also on a trolley, whom our daughter thought to be deceased, to her right, another elderly patient, again who looked deceased. So there's our 13 year old child, lying, after coming to from having a full medical episode, scared, without her dad or mum, between two people she thought were dead. It took 45 minutes for emergency to find my husband in and let him join our daughter. Although a paramedic was always in sight, they are not a parent, it is not ok that this happened. And our daughter is now fearful of the idea of ever having to be transported by ambulance again.